

# Palmetto State Bank

At Palmetto State Bank we recognize the vital role we play in providing banking services to our customers. The health and safety of our customers and employees is always our top priority. We will continue to provide the reliable banking services and access you have come to expect from Palmetto State.

As a preventative measure for the well-being of our customers and bank employees, beginning Friday, March 20, all Palmetto State Bank locations will operate with Drive Thru Service only.

Please contact your local branch if you have any questions or need help with services that cannot be delivered through a Drive Thru. For information regarding the branch location nearest you, please visit [our branch locations page](#).

Palmetto State bank offers a complete line of Online services, including:

## Online Services:

- Personal and Business Online, Mobile and Telephone Banking capabilities which are available 24/7. These online platforms provide customers with the ability to check account status, transfer funds, make deposits and pay bills through CheckFree Bill Pay.
- If you have not yet enrolled in Online Banking, you may do so [here](#) or by downloading our mobile app.
- To learn more about depositing checks from your mobile phone, use CheckFree BillPay or transfer funds, please see [our online education resources here](#).

## Availability by Phone:

- Bank staff is available during normal business hours to answer your calls.
- To utilize our Telephone Banking service, call **(800) 943-2644**. The PIN number is the last four digits of the primary account holders social security number.
- To access our After Hours Call Center for Visa Debit Cards, please dial 803-943-2671 or (toll free) 1-844-943-6703 and select option 1. This service is available after normal banking hours for customer debit card issues.
- To report a lost or stolen Visa Credit Card, please call our Credit Card call center at 1-800-423-7503.

## In Office service – by appointment only

- Please call your local branch to schedule an in office appointment if you need to access safe deposit boxes or other needs that cannot be accommodated through the drive in.